

Forest Stewardship Council®



FSC Directive on Chain of Custody Certification

FSC-DIR-40-004 EN

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Directive

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The Forest Stewardship Council[®] (FSC) is an independent, not for profit, non-government organization established to support environmentally appropriate, socially beneficial, and economically viable management of the world's forests.

FSC's vision is that the world's forests meet the social, ecological, and economic rights and needs of the present generation without compromising those of future generations.

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Foreword

FSC received various comments from Certification Bodies and stakeholders requesting a reduction in the number of normative documents to make the documented certification system more comprehensible. FSC therefore combined all previous Advice Notes into single documents which are called "directive". A directive includes all advices issued in relation to a single standard. The relation to a standard is reflected in the document code. Where new interpretation is approved, these will be added to the directive and the revised document will be reissued.

The intention of this document is to standardize understanding and implementation of requirements by FSC accredited certification bodies and certificate holders.

This document will be revised as required. The content of the directive will be incorporated into the related standards in each major review as feasible.

Changes and amendments to the directive will be announced to the FSC Network immediately.

Note on use of this directive

All aspects of this document are considered to be normative, including the scope, effective date, references, terms and definitions, tables and annexes, unless otherwise stated.

A Scope

This document provides FSC's formal interpretation of the requirements included in FSC-STD-40-004.

B Effective date

The effective date is specified for each advice separately.

C References

The following referenced documents are indispensable for the application of this document. For undated references, the latest edition of the referenced document (including any amendments) applies.

FSC-STD-40-004 Standard for Chain of Custody Certification

D FSC normative documents replaced by this Directive

FSC-ADV-40-004 V2-0 Expiry of transitory requirements specified by FSC-ADV-40-004. FSC-ADV-40-017 V1-1 FSC Certified CoC Contractors FSC-GUI-20-200 FSC Guidelines for Certification Bodies (Part 3)

E Terms and definitions

Terms and definitions are provided in *FSC-STD-01-002 FSC glossary of terms* and in *FSC-STD-40-004 Standard for Chain of Custody Certification*. Further advice-related definitions may be provided in the context of each advice.

Part 1 General Issues

- 1 The FSC Directive is providing certification bodies and other stakeholders with clear advices on the implementation of FSC's international policies and standards. A directive is designed to provide formal advice in relation to a single specific issue or question raised with the FSC International Center. All advices on a series of issues related to a specific FSC international policy or standard are collected in one document to improve accessibility of interpretations for certification bodies, certificate holders and interested parties.
- 2 If a certification body is in doubt about the correct implementation of an FSC policy or standard, the certification body must request clarification from the FSC Policy and Standards Unit. If required, such clarification will be provided in the form of a new directive.
- 3 Prior to the finalisation of an advice, a certification body may make its own decision in relation to a question for which clarification has been sought. In such a case, responsibility for the consequences of the decision shall rest exclusively with the certification body concerned. Formal advice subsequently provided by the FSC International Center will be applicable retrospectively.
- 4 The advices provided in this document represent the formal position of the FSC International Center unless and until it is superseded by the approval of a more recent policy, standard, or advice. In such cases the requirements specified in the more recent document shall take precedence.
- 5 Certification bodies are required to comply with the most recent formal advices, and the FSC Accreditation Business Unit will base its evaluations and issue of corrective actions on these.
- 6 Finalised advices are approved by the Head of the Unit of the Policy and Standards Unit or the FSC Director General. If a certification body wishes to contest the advice provided it may do so by requesting a formal review and decision by the FSC Policy and Standard Committee. Until and unless such a review and decision has been finalised, the certification body shall continue to comply with the position of the FSC International Center.
- 7 Directives are under continual review and may be revised or withdrawn in response to new information, experience or changing circumstances, for example by the development of new policies or standards approved by the FSC Board of Directors.

Part 2 FSC Advices

ADVICE-40-004-01	FSC certified CoC contractors
Normative reference	FSC-STD-40-004 V2-0 Section 12
Effective date	FSC certified CoC organizations may apply this advice from 9th February 2010 and, if applicable, shall be assessed for compliance from 1st January 2011 onwards.
Terms & definitions	The terms defined in FSC-STD-20-011 and FSC-STD-40-004 apply. The following terms are introduced by this Advice Note and are put in italics throughout the document:
	Contracting organization: Individual, company or other legal entity contracting a contractor for the production or processing of an FSC certified product under an outsourcing agreement.
	NOTE: The contracting organization may or may not be an FSC certified CoC organization. Part C of this Advice Note is structured according to the FSC certified status of the contracting organization (see Part C, Table 1).
	Contractor: Individual, company or other legal entity contracted by a contracting organization for the production or processing of an FSC certified product under an outsourcing agreement.
	NOTE: In the context of this Advice Note, the contractor is an FSC certified organization (see Part C, Table 1).
	FSC certified CoC organization: Individual, company or other legal entity holding a valid FSC Chain of Custody certificate which confirms that appropriate procedures are in place for the production, processing or trade of a specific product – or that FSC certified CoC contractors are used for this purpose – that allow the organization to sell, provide or promote the product with FSC claims.
	Outsourcing agreement: A written agreement between a contracting organization and a contractor about the service of producing or processing an FSC certified product or material, where the contracting organization retains control of and responsibility for the purchasing of input material from the (billing) supplier and for the sale of the output product to the customer. Input material may be shipped from the contracting organization or from the (delivering) supplier to the contractor and the output product may be returned or shipped from the contractor to the contracting organization or to the contracting organization's customer.
	Supplier (billing): FSC certified CoC organization selling material with FSC claims to the contracting organization.
	Supplier (delivering): FSC certified CoC organization delivering the material to the contractor and selling the material with FSC claims to the billing supplier or to the contracting organization.
Background	 This directive deals with the implications for FSC certified CoC organizations, either functioning as or making use of FSC certified CoC contractors. In particular, clarification is provided on the following issues: under which conditions contract work for an FSC certified product can
	 be provided for non-FSC certified CoC contracting organizations; what the benefits and implications are for FSC certified CoC contracting organizations that use FSC certified CoC contractors.
	The FSC Standard for Chain of Custody Certification (FSC-STD-40-004) requires organizations that take legal ownership of materials and want to

	have FS the required in order to The quest contracting FSC certs in practing judgeme FSC certs standard the non- physical additional	C Chain of C irements to fol o use non-FSC stions, howeven ng organizatio work for an F ified CoC cont ce. In particu nt, as some c ified CoC con requirements, FSC certified possession o al stipulations.	e FSC claim associated ustody certification.1 The low for FSC certified Co C certified CoC contractor er, what the implications in to use FSC certified Co SC certified product cou- tracting organizations we lar the latter question ertification bodies consid- tracting organizations to while others found outs I CoC contracting org f the input material to I	the standard oC contract ors for this pare for an l coC contract of the prover are not construction of the generation ourcing arr anization be accepta	d further specifies ting organizations purpose. FSC certified CoC ctors, and whether ided also for non- sistently dealt with ome fundamental ract work for non- illy not in line with angements where would not obtain ible under certain
Advice	there wo arrangen FSC cert Note stip	uld not be an i nents for non-F ified, provided ulates these s	vs the latter approach ba ncreased risk associated FSC certified products to that additional safeguar afeguards and aims at p ns raised above.	d with such be labelled ds were in	outsourcing d and sold as place. The Advice
			arios dealt with by this	FSC ce	ertified status
	Advice No Section	Requirements for	Details	Contractor	Contracting organization
	1	Contractor	Providing contract work for non-FSC certified CoC organizations	FSC	non-FSC
	2	Contracting organization	Using FSC certified CoC contractors	FSC	FSC
	1 Providing contract work for non-FSC certified CoC organizations – conditions for FSC certified CoC contractors NOTE: This section applies for outsourcing arrangements where the contractor is an FSC certified CoC organization and the contracting organization is a non-FSC certified CoC organization. Under this scenario, the contracting organization cannot sell the product with an FSC claim to commercial customers. The contracting organization may, however, use the FSC trademarks to promote the product towards final consumers as specified by FSC-TMK-50-201.				
	Eligibilit	у			
				only eligible certified	
		delivering su	erial for the contract wor pplier(s) to the contr does not obtain physic	actor, i.e.	the contracting
			r is provided with a cop pplier(s) and, if not	•	. ,

¹ FSC-STD-40-004 V2-0, Section A

	supplier(s) that include(s) information sufficient to link the invoice(s) and related transport documentation to each other.
	NOTE: Information on prices can be blacked out.
1.1.3	The output product provided by the contractor is:
	a) a finished product;
	b) FSC labelled; and
	 branded with the name, label or other identifying information of the contracting organization.
Labelli	ing
1.2	For each contract work, the contractor shall maintain control of applying the correct FSC label.
1.3	The contractor shall ensure that its license code is used in the FSC label and submits the proof to its certification body for approval.
2	Using FSC certified CoC contractors – conditions for FSC certified CoC contracting organizations
	NOTE: This section applies for outsourcing scenarios where the both the contractor and the contracting organization are FSC certified CoC organizations. Under this scenario, the product does not have to be FSC labelled or a finished product.
Outso	urcing agreement
2.1	The outsourcing agreement shall specify the following:
2.1.1	that the contractor provides the service under his FSC Chain of Custody system,
2.1.2	that the contractor makes available relevant records and documentation to the contracting organization's certification body upon request, and
2.1.3	that the contracting organization's license code shall be used, if the product shall be FSC labelled.
2.2	The outsourcing agreement and, if FSC certified CoC contractors are used for specific processes exclusively, the contracting organization's control system for the outsourced process do not need to cover the following requirements stipulated by FSC-STD-40-004:
	 clauses 12.1.1 c), second sentence, and 12.1.1 d); clause 12.2.1; clauses 12.5.1, 12.6.1, and 12.7.1
	NOTE: FSC certified CoC contractors may use their own subcontractors in accordance with FSC-STD-40-004, section 12.
Suppli	er validation
2.3	The contracting organization shall apply the provisions for 'supplier validation' as specified by FSC-STD-40-004 also to the contractor.
Labelli	ing
2.4	The contracting organization shall maintain control and responsibility of the correct FSC label being applied, if product

	labelling is part of the outsourced processing.
2.5	The contracting organization shall ensure that its license code is used in the FSC label and shall submit the proof to its certification body for approval.
Aud	iting
2.6	FSC certified CoC contractors are exempted from a potential inspection by the contracting organization's certification body, if the outsourced process is covered by the scope of the contractor's certificate.
	NOTE: The contractor is subject to evaluation and monitoring by its own certification body.

ADVICE-40-004-02	After the certificate issuance, when the company products will be eligible to carry the FSC logo?
Normative reference	FSC-STD-40-004 V2-0 Clause 10.1.1
Effective date	March 2005
Background	A forest product manufacture is often a continuous process. At the time that a certificate is issued there are likely to be products undergoing manufacture, products that have been manufactured but not yet shipped, and products that have been shipped but not yet put on sale by the buyer. Which of these products are eligible to carry the FSC Logo?
Advice	The scope of the certificate defines the point at which the certified chain of custody starts, and the point at which it finishes. The chain of custody certificate provides a credible guarantee of compliance with the requirements of the specified standards between these points. This guarantee is valid from the time that the certificate is issued. Any product which is within the defined scope of the certificate at the time the certificate is issued may be considered to comply with the requirements of the applicable standard(s). Such products may be eligible for sale as 'FSC-certified' products. Products which have already left the scope of the certificate at the time the certificate is issued cannot be considered to be certified. Normally this will mean that products that have already been sold, or shipped, prior to the issue of a certificate may not be described
	 as certified, and are not eligible to carry the FSC Logo. Clearly a company cannot issue an invoice describing products as
	certified prior to the issue of chain of custody certificate. Products sold without such an invoice cannot be described as certified, and are not eligible to carry the FSC Logo.
	4 In the case of joint forest management and chain of custody certification, application of this guideline means that timber that had been felled prior to the issue of a certificate, but which has not yet been sold by the forest management enterprise may be sold as certified.
	5 Equivalent considerations apply when a certificate is withdrawn or expires. Products which left the chain of custody whilst the certificate was valid were certified, and remain certified even after the certificate has been withdrawn. Products which have not yet left the chain of custody at the time the certificate is withdrawn will not be certified.

ADVICE-40-004-03	Reduced labelling threshold of 50% for chip and fibre based products
Normative reference	FSC-STD-40-004 V2-0, Clause 11.2.1a and 11.2.2
Effective date	14 February 2011. Amended 09 December 2015
Terms & definitions	Registered product: Chip and fibre product or product group registered by the organization prior to 01 April 2011 as being commercially produced based on a labelling threshold of 50%.
	Output stock: products that had left the production process.
Background	When the new Chain of Custody standard "FSC-STD-40-004 (Version 2): FSC Standard for Chain of Custody Certification" was approved in November 2007, the following previously established exemption was maintained by means of an Advice Note: A labeling threshold of 50% for chip and fibre based products under a percentage or transfer system.
	This Advice was amended in December 2015 to incorporate the following decisions by the FSC Board and the FSC Director General:
	 An extension of the deadline of this Advice until FSC-STD-40-004 V3-0 becomes effective, and
	• A phase out rule for output stocks after the effective date of FSC- STD-40-004 V3-0.
Advice	NOTE: In the context of this Advice, the term 'organization' refers only to FSC certificate holders that have obtained the product registration for the use of a reduced labelling threshold of 50%.
	1 The organization may produce chip and fibre products based on a reduced labelling threshold of 50% until the effective date of FSC-STD-40-004 V3-0.
	NOTE: the exact effective date will be communicated as soon as the FSC Board has approved V3-0 of the CoC Standard, and subsequently incorporated into this Advice.
	2 Registered products are eligible to be FSC labeled and to be sold with the "FSC Mix 50% registered" claim on sales and delivery documents according to the requirements of this Advice.
	3 Registered products that were already FSC labeled before the effective date of FSC-STD-40-004 V3-0 will keep their certified status after this date. Thus, the organization and companies operating the transfer system further down in the supply chain may relabel and sell these products with the "FSC Mix 50% registered" claim until their stock is depleted.
	4 The organization that has remaining output stock of unlabeled registered products by the effective date of FSC-STD-40-004 V3-0 may sell or label and sell these products with the "FSC Mix 50% registered" claim for a maximum of 6 months after the effective date of FSC-STD-40-004 V3-0.
	5 The organization shall report to their certification body an inventory of its unlabeled output stock of registered products as of the standard effective date of FSC-STD-40-004 V3-0 for the purpose of monitoring sales of stocks in subsequent surveillance audits. The report shall be sent to the certification body not later than 3 months after the effective date of FSC-STD-40-004 V3-0.

ADVICE-40-004-04	Use of uncontrolled co-products
Status	Withdrawn

ADVICE-40-004-05	Identification of FSC claims on sales and delivery documents
Normative reference	FSC-STD-40-004 V2-0, Clause 6.1
Effective date	14 February 2011
Terms & definitions	N/A
Background	The FSC Chain of Custody standard requires certificate holders to identify FSC certified products on sales and delivery documentation in order to pass on the FSC claim of certified products to subsequent customers. However, several organizations have limitations with providing complete FSC claims that are required due to space constraints in these documents.
Advice	When the certificate holder has demonstrated it is not able to include the required FSC claim as specified in the FSC Chain of Custody standard in sales and delivery documents due to space constraints, through an exception, the certification body can approve the required information to be provided through supplementary evidence (e.g. supplementary letters, a link to the own company's webpage with verifiable product information). This practice is only acceptable when the certification body is satisfied that the supplementary method proposed by the company complies with the following criteria:
	 a) There is no risk that the customer will misinterpret which products are or are not FSC certified in the document;
	 b) The sales and delivery documents contain visible and understandable information so that the customer is aware that the full FSC claim is provided through supplementary evidence;
	c) In cases where the sales and delivery documents contain multiple products with different FSC Claims, a clear identification for each product shall be included to cross-reference it with the associated FSC claim provided in the supplementary evidence.

ADVICE-40-004-06	Which components of a product need to be certified?
Normative reference	FSC-STD-50-001 V1-2, Clause 2.4
Effective date	30 March 2011
Terms & definitions	Eligible input: Virgin and reclaimed material input that is eligible to enter a specific FSC product group depending on its material category (e.g. FSC Pure, FSC Controlled Wood, etc.).
	Inserts: Enclosed advertising in a periodical (e.g. newspaper, magazine) that is distributed through the carrier publication and is a clearly distinguishable element in relation to the other pages of the periodical (e.g. different paper, size, etc.). For example, inserts may take the form of return cards, coupons, recipe booklets, forms, booklets, brochures, gift premiums, reply envelopes, etc.
Background	Clause 2.4 of FSC-STD-50-001 Requirements for the use of FSC Trademarks by Certificate Holders establishes that "The FSC label shall not be used to make a partial claim about a product. Where permanent parts of the product (other than any packaging materials or non-forest based materials) are not covered by FSC certification, the FSC label shall not be used."

	which compone the fact that the are included in protection, etc.	repeated inquiries from different stakeholders ents of a product are considered to be "perma ese products can contain several forest-based the product with secondary functions such as t This advice aims to clarify which of these con- certified and provides examples of practical imp	anent", due to elements that transportation, mponents are
Advice	originating from function for the that all certified eligible input (e in volume or w	s of a product which are made of or cor n forests that are incorporated into the produ- e consumers' specific need shall be certified. components of a product shall comply with th .g. FSC Pure, FSC Controlled Wood, etc.) and weight shall count towards the calculation of termining its eligibility to carry the FSC label.	uct to fulfil its It represents ne definition of d its quantities
	(e.g. for transp they are added will have its f	components that have secondary functions in ortation, protection, etc.) don't need to be ce to the product with a functional purpose (e.g. unction compromised by the removal of th on this component also needs to be certified).	ertified unless If the product
	considered a s	is made from forest-based inputs (e.g. paper, separate element from the product inside. T an choose to certify only the packaging o poth.	Therefore, the
	type claims (e product contain elements, the c	generator allows the creation of labels with sp .g. wood, paper, packaging). Thus, in case as wood and paper components that are cle organization can opt to certify them independe	es where, the early separate
	avoid risks of product are cert The table belo advice and it is Examples of	briate product type claims is applied on the F misinterpretation in relation to which compo- tified, an additional clarification statement is rec w provides some examples of practical appli- not expected to cover all range of FSC certified Which components of a product need to b	onents of the comended. ication of this d products:
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	don't need to be certified.	
	Cover	Yes
	Internal paper	Yes
	Dust jacket and slip cases	Optional
	Wraparound band	Optional
	Rationale: The cover and internal paper are	
Books	the accomplishment of the product's function	
	reason shall be certified. Additional items s	
	jackets, slip cases and wraparound ba	
	necessary for the acomplishment of the proc	
	and therefore don't need to be certified.	
	Cover	Yes
	Adhesive paper sheets	Yes
		Yes
Notebooks	Internal paper	
NOLEDOOKS	Rationale: Notebook cover, internal paper	
	paper sheets are permanent product compon	
	needed for the accomplishment of the produ	
	Therefore, all these components shall be cert	
	Cover	Yes
	Internal Paper	Yes
	Inserts	Optional
	Detachable promotional stickers	Optional
	Rationale: Magazine cover and its interna	
Magazines	needed for the accomplishment of the produ	
	and therefore shall be certified. Inserts and	d detachable
	promotional stickers are not needed	d for the
	accomplishment of the product's function a	nd therefore,
	independently of the fixation method (bou	
	loose, etc.), don't need to be certified.	-
	Toilet paper	Yes
	Cardboard roll	Optional
		-
	Rationale: The toilet paper is the component seeked by	
	the consumer to fulfil its specific need. The c	ardboard roll
Toilet Paper	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th	ardboard roll ne paper and
Toilet Paper	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c	cardboard roll ne paper and compromising
Toilet Paper	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c its function. For this reason, the cardboard	cardboard roll ne paper and compromising roll does not
Toilet Paper	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c its function. For this reason, the cardboard need to be certified. The same rationale a	cardboard roll ne paper and compromising roll does not pplies for all
Toilet Paper	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c its function. For this reason, the cardboard need to be certified. The same rationale a paper products sold in rolls and bobbins	cardboard roll ne paper and compromising roll does not pplies for all
Toilet Paper	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c its function. For this reason, the cardboard need to be certified. The same rationale a paper products sold in rolls and bobbins bobbins, rolled thermal paper, paper towels).	cardboard roll ne paper and compromising roll does not pplies for all (e.g. paper
Toilet Paper	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c its function. For this reason, the cardboard need to be certified. The same rationale a paper products sold in rolls and bobbins bobbins, rolled thermal paper, paper towels). Tissues	eardboard roll ne paper and compromising roll does not pplies for all (e.g. paper Yes
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	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c its function. For this reason, the cardboard need to be certified. The same rationale a paper products sold in rolls and bobbins bobbins, rolled thermal paper, paper towels). Tissues Box Rationale: The tissue paper is the compone	cardboard roll the paper and compromising roll does not pplies for all (e.g. paper Yes Optional nt seeked by
Boxes of	the consumer to fulfil its specific need. The c is a method of dispensing or transporting th can be separated from the product without c its function. For this reason, the cardboard need to be certified. The same rationale a paper products sold in rolls and bobbins bobbins, rolled thermal paper, paper towels). Tissues Box Rationale: The tissue paper is the compone the consumer to fulfil its specific need. T	eardboard roll the paper and compromising roll does not pplies for all (e.g. paper Yes Optional nt seeked by he box is a
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Labels in	Release paper	Optional
Sheets	Rationale: The sticker is the product se	
	consumer and the release paper has a secor	ndary function
	(transporting the product). Therefore, the re-	elease paper
	doesn't need to be certified.	-
Pre-	Permanent structural components of the	Yes
fabricated	house, including flooring, roof, walls, stairs,	
houses	windows and doors.	
(or entire	Other secondary wood elements (e.g.	Optional
houses sold	furniture, cabinets, toilet seats, shelves,	
as an unit)	fences, wall paper).	
	Rationale: A house sold as a unit can be c	
	FSC certified product if all permane	
	components made with forest-based mater	
	added to the house to fulfil the specific cons	
	(a place to live in) are certified. Other sec	
	elements (e.g. furniture, cabinets, toilet se	
	fences, wall paper) are not permanent comp	
	house. Therefore, they don't need to be cert	
	made with non-forest based materials (e.g	
	have specific wooden components (e.g. do	
	incorporated cannot be claimed as an F	
	house. However, the organization can label	
	these components individually; identifyin	y the FSC
Wood	certified elements to the consumers. Wood	Yes
flooring with		Yes
paper or	Paper or veneer inlays	
veneer	Rationale: The wood and paper/veneer in	
inlays	distinguishable elements by consumers an	
IIIay5	separated without compromising the product of the product of the second second paper or veneration of the second s	
	be certified in order to claim the flooring as a	
	product.	

ADVICE-40-004-07	Sale of FSC certified products through non-FSC certified auction entities
Normative reference	FSC-STD-40-004, Scope and Clause 6.1
Effective date	30 March 2011
Terms & definitions	Auction: A process of buying and selling goods or services by offering them up for bid, taking bids, and then selling to the winning (generally highest) bidder. The auction house, auctioneer, log market, etc., managing the auction does not gain legal ownership of the goods/services for sale but does collect the funds due and issues the sales invoice to the winning bidder.
Background	 This advice aims to provide clarification on whether or not auction houses, log markets or other related entities need to be certified. If so, define the required procedures in order to ensure the traceability of the products traded by these organizations. FSC-STD-40-004 establishes that Chain of Custody certification is required for all organizations that want to ☑ produce and sell FSC-certified materials or products; or ☑ produce and promote FSC-certified products; or ☑ trade materials or products with FSC claims. NOTE: Chain of Custody certification is not required for organizations that do not gain legal ownership of such materials or products but simply arrange for buyer and seller:

	 a) to make a deal without taking physical possession (often called an 'agent'); or b) to transport the materials or products.
Advice	Auctioning entities that do not gain legal ownership of FSC certified products during trading activities are not required to be FSC chain of custody certified, even when the auctioning entity takes physical possession of the product.
	Non-certified entities are not permitted to include FSC claims or certification codes on their own sales or transport documents.
	In order for the customer (winning bidder) to consider material purchased through a non-FSC certified auction entity as FSC certified, a supplementary letter or transport document must be provided by the certified supplier to the customer including all information required by FSC-STD-40-004 V2-0, 6.1.1.

ADVICE-40-004-08	Non-conforming product
Normative reference	FSC-STD-40-004 V2-1 Clauses 1.2.1 and 10.1.1
Effective date	01 November 2012 Amended 27 February 2013
Terms & definitions	Non-conforming product: Product or material for which an organization is unable to demonstrate that it complies with FSC eligibility requirements for making claims and/ or for using the FSC on-product labels.
	 Small COC enterprises: Organizations with: i. No more than 15 employees (full time equivalent), or ii. No more than 25 employees (full time equivalent) and a maximum total annual turnover of US\$ 1,000,000.
Background	Implementation of Chain of Custody procedures and control systems as required by FSC-STD-40-004 aim to ensure that non-conforming products do not occur. This advice introduces an additional safeguard to prevent non-certified products from being delivered as certified, by requiring that procedures are put in place to handle non-conforming products. Specific requirements are included to apply to cases where non-conforming products are detected after they have been supplied to a customer. The action taken to address the issue of non-conforming product is targeted to the organization that is responsible for the nonconformity, but it may also affect onward buyers and sellers e.g. in the event that a product is re-called.
Advice	 The organization shall have a documented procedure defining the controls and related responsibilities and authorities for dealing with non-conforming products. The organization's chain of custody system shall be designed to ensure that products which do not conform to FSC requirements are identified and controlled to prevent its unintended delivery. NOTE: Small COC enterprises are not required to have the procedure in writing.
	 2. In case non-conforming products are detected after they have been delivered, the organization shall: a) immediately cease to sell any non-conforming products held in stock; b) identify all relevant customers, and advise those customers in writing within three (3) business days of the non-conforming product and maintain records of that advice;

 analyse causes for occurrence of non-conforming products and
implement measures to prevent its re-occurrence.
d) notify their certification body;
e) cooperate with the certification body in order to allow the
certification body to confirm that appropriate action is taken to
correct this non-compliance.

ADVICE-40-004-09	Minor components
Normative reference	FSC-STD-40-004 V2-1, Clause 6.1.3 and Section 13
Effective date	01 November 2012
	Amended 27 February 2013
Background	Minor components were first introduced to the FSC system in 2007. They are forest based materials (timber and non-timber forest materials) that can be exempted from the requirements for Chain of Custody control, according to the requirements of FSC-STD-40-004 V2-1.
	In early 2012, following a mandate of the FSC Board of Directors, FSC initiated an updating process of its standards to ensure harmonization with timber legality legislations, such as the EU Timber Regulation (EUTR), US Lacey Act, FLEGT and the Australian Illegal Logging Prohibition Act. As a consequence of this process, FSC identified the need to phase out the exemption for minor components.
Advice	 From 01 January 2013 onwards, Clause 6.1.3 of FSC-STD-40-004V2-1 will also apply to organizations selling semi-finished products containing minor components below 1% of the product composition. The following claim shall be provided to customers: "<i>This product</i> <i>contains "x" of minor components</i>", where "x" is the quantity in volume, weight or percentage of minor components.
	2. From 01 March 2013, uncertified and uncontrolled minor components shall no longer be used in products and commercial activities (such as import, export, placing on the market, processing, etc.) in countries where timber legality legislation applies and where these products and activities are included in the scope of the legislation (including any official interpretation and guidance). From this date onwards, these minor components shall be made of FSC certified or FSC Controlled Wood materials.
	 After 31 December 2013 and applying worldwide, the production of FSC products containing uncertified and uncontrolled minor components is no longer allowed.
	 After 31 December 2014 and applying worldwide, the sale of FSC products containing uncertified and uncontrolled minor components is no longer allowed.

ADVICE-40-004-10	Access to information required by timber legality legislations
Normative reference	FSC-STD-40-004 V2-1, 1.4 and 2.1.1
Effective date	01 November 2012 Amended 27 February 2013
Background	In early 2012, following a mandate of the FSC Board of Directors, FSC initiated an updating process of its standards to ensure harmonization with

	the EU Timber Regulation (EUTR) and other timber legality legislations such as the US Lacey Act, FLEGT and the Australian Illegal Logging Prohibition Act. This process includes adjustments in the FSC COC requirements to ensure that FSC certified products comply with legally required information regarding species, origin of timber and timber products and compliance with trade and custom laws which include, but may not be restricted to:
	 Bans, quotas and other restrictions on the export of timber products (e.g. bans on the export of unprocessed logs or rough-sawn lumber) Requirements for export licences for timber and timber products Official authorisation that entities exporting timber and timber products may require Taxes and duties applying to timber product exports
Advice	1. Upon request, FSC certified suppliers shall provide customers with the following information about FSC certified and FSC Controlled Wood timber or timber products subject to compliance with applicable timber legality legislations:
	 a) Common name and/or scientific name of timber species as required by the applicable legislation;
	NOTE: This requirement takes precedence over Clause 2.1.1 c) of FSC-STD-40-004 V2-1.
	 b) Origin of timber (countries of harvest and where applicable, sub- national regions and concessions of harvest);
	 NOTE: Information on the sub-national regions or concessions of harvest shall be provided where the risk of illegal harvesting between concessions of harvest in a country or sub-national region varies. Any arrangement conferring the right to harvest timber in a defined area shall be considered a concession of harvest. c) Proof of compliance with relevant trade and customs laws.
	2. FSC certified suppliers shall provide timely responses to the information requests specified in Clause 1 above.
	3. The form and frequency of providing this information may be agreed between FSC certified supplier and customer, as long as the information is accurate and can be correctly associated with each material supplied as FSC certified or FSC Controlled Wood.
	4. In case the FSC certified supplier does not possess the requested information specified in Clause 1 above, the request shall be passed on to the upstream FSC certified suppliers, until the requested information can be obtained.

ADVICE-40-004-11	Trade and customs laws
Normative reference	FSC-STD-40-004 V2-1, 1.2
Effective date	27 February 2013.
Background	In early 2012, following a mandate of the FSC Board of Directors, FSC initiated an updating process of its standards to ensure harmonization with the EU Timber Regulation (EUTR) and other timber legality legislations such as the US Lacey Act, FLEGT and the Australian Illegal Logging Prohibition Act. This process includes adjustments in the FSC COC requirements to ensure that FSC certified products comply with applicable trade and custom laws which include, but may not be restricted to:

	 Bans, quotas and other restrictions on the export of timber products (e.g. bans on the export of unprocessed logs or rough-sawn lumber) Requirements for export licences for timber and timber products Official authorisation that entities exporting timber and timber products may require Taxes and duties applying to timber product exports.
Advice	FSC certificate holders exporting and/or importing timber or timber products shall have procedures in place to ensure that the commercialization of FSC certified products comply with all applicable trade and custom laws.

ADVICE-40-004-12	Pre-consumer reclaimed wood compliance with the EUTR
Normative reference	FSC-STD-40-004 V2-1 Clause 3.3.1
Effective date	01 October 2014.
Terms & definitions	Pre-consumer reclaimed material: Material that is reclaimed from a process of secondary manufacture or further downstream industry, in which the material has not been intentionally produced, is unfit for end use and is not capable of being re-used on-site in the same manufacturing process that generated it. Europe: in the context of this Advice, this refers to the European countries
	that fall within the scope of EU Regulation No 995/2010 (known as "EU Timber Regulation").
Background	In 2012, following a mandate from the FSC Board of Directors, FSC initiated a revision process of its standards to ensure harmonization with the EU Timber Regulation (EUTR). According to the EUTR, reclaimed wood such as sawdust and chips are not classified as waste, and are therefore subject to compliance with the regulation. Paper scraps are currently excluded from the scope of the EUTR. As a result of this revision, FSC identified the need to introduce requirements for the control of pre-consumer reclaimed wood in order to ensure FSC certified products comply with the EUTR, for products placed on the European market.
Advice	1 FSC certificate holders placing FSC certified products containing pre-consumer reclaimed wood material (except paper scraps) on the European market for the first time shall exercise due diligence to ensure that these materials do not contain illegally harvested timber according to EU Regulation No 995/2010.
	2 FSC certificate holders located in countries outside of Europe and exporting FSC certified products that contain pre-consumer reclaimed wood material to companies in Europe shall either:
	 a) Inform their customers about the presence of pre-consumer reclaimed wood material in the product before its delivery and commit to support their customers in applying their due diligence system, as required by the EUTR, or; b) Ensure that pre-consumer reclaimed wood (except paper scraps) used in the manufacturing of FSC certified products is FSC Controlled Wood, according to FSC-STD-40-005 requirements. 3 FSC certificate holders applying option 2 b) above, may apply the requirements for co-products outlined in the ADVICE-40-005-17, to demonstrate the district of origin of pre-consumer reclaimed wood and the ADVICE-40-005-20 for the risk assessment of pre-consumer reclaimed wood.

ADVICE-40-004-13	Classification of pre-consumer reclaimed paper as equivalent to FSC certified and post-consumer reclaimed materials
Normative reference	FSC-STD-40-004 V2-1, Clauses 8.2.1, 8.3.1, 9.2.1, 9.3.1 and Footnote 4
Effective date	07 October 2015
Background	At the FSC General Assembly in 2011, the FSC membership mandated FSC to conduct a chamber-balanced study to evaluate the risks and benefits of valuing pre-consumer reclaimed paper fibre materials as FSC certified content (Motion 38). The results of the study and consultation feedback demonstrated the FSC membership support to the proposal.
	At its 66th meeting in July 2014 the FSC Board approved the proposal to classify pre-consumer reclaimed paper to count as equivalent to FSC certified and post-consumer reclaimed materials for the purpose of percentage and credit claims calculations. PSU was instructed to implement this decision through the incorporation into the revision process of FSC-STD-40-004. As this revision is delayed the Board approved this Advice Note to bring the decision forward and to allow companies to start applying it. This Advice Note will be withdrawn at the effective date of FSC-STD-40-004 V3-0.
Advice	FSC CoC certificate holders may classify pre-consumer reclaimed paper materials as equivalent to FSC certified and post-consumer reclaimed materials for the purpose of determining the FSC Mix or FSC Recycled output claims for products controlled under the percentage or credit system.